



California Association of County Veteran Services Officers

Fall Virtual Training Conference

October 3, 11, 19, 2023

Training Agenda

Wednesday, October 11, 2023

Time	Event	CEU
8:15 am	Veterans Benefits Banking Program (VBBP) and Unbanked Veterans Michael J. Ewald Jr., Deputy Director, VBA Finance Center	
8:45 am	PACT Updates Jamie Cannon, Assistant Director, Los Angeles Regional Office Silverio Rojas, Supervisory Veteran Services Representative, Los Angeles Regional Office Jorge Merlos, Outreach Supervisor Program Specialist, VA Greater Los Angeles Healthcare District, Veterans Experience Office	Claim Development (Comp&Pen) 1.5 hrs
10:15 am	Break	
10:30 am	How the Right Evidence Can Strengthen a Claim from the Get-Go Katrina Eagle, Veterans Law Attorney Jim Radogna, VA Accredited Agent	Claim Development (Comp&Pen) 1.5 hrs
12:00 pm	Lunch Break	
1:00 pm	Open Forum Katrina Eagle, Veterans Law Attorney Jim Radogna, VA Accredited Agent	
2:30 pm	Break	
2:45 pm	VA Home Loan Guarantee Program DiAnne Madsen, Assistant Loan Production Officer, Phoenix Regional Loan Center	Home Loan Guarantee Program 0.75 hr
3:30 pm	Reserve Component Transition Assistance Advisor Program Federal Contractor Dr. Adam Castro, Federal Contractor Jose Munoz, Federal Contractor	Reserve and National Guard Issues 1 hr
4:30 pm	VetPro Updates Dave Steer	
5:00 pm	Adjourn	

CEU Summary

Topic	Sub-Topic	CEU
Compensation and Pension	Claim Development	1.5 hrs
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Supplementary Topics	VA Home Loan Guarantee Program	0.75 hr
Supplementary Topics	Reserve and National Guard Issues	1 hr