



**California Association of County Veteran Services Officers**  
**Summer Training Conference**  
**October 3, 11, 19, 2023**  
**Virtual Conference**

**Training Agenda**  
**Thursday, October 19, 2023**

Time	Event	CEU
8:15 am	Debt Management Center Damien Rossi, Supervisor Financial Administrative Specialist	Debt Management 1 hr
9:15 am	Legislative Update Dana Nichol – Reeb and Associates	
9:30 am	VBA Bilateral Factor – Calculation and Changes Sonya Woyak, Rating Quality Review Specialist (RQRS), Los Angeles Regional Office Erick Bermudez, Rating Quality Review Specialist (RQRS), Los Angeles Regional Office	Claim Development (Comp and Pen) 0.75 hr
10:15 am	Break	
10:30 am	VA Education Benefits William “Billy” Elder, Education Quality Training Specialist, Muskogee Regional Office Kendra Stewart, Assistant Education Officer, Muskogee Regional Office	Education 1.5 hrs
12:00 pm	Lunch	
1:00 pm	VA Life Karen Naccarelli, VBA Philadelphia Insurance Center	
1:30 pm	CALVET Prop 63 Grants Sam Griffin, Program Manager, Veterans Services Division	State and Local Veteran Programs .05 hrs
2:00 pm	VA Home Loan Guarantee Program DiAnne Madsen, Assistant Loan Production Officer, Phoenix Regional Loan Center	Home Loan Guarantee Prg. 1 hr
3:00 pm	Break	
3:15 pm	Wrap Up Rhonda Murphy, CACVSO President	
3:45 pm	General Business Meeting (CACVSO Members Only)	
5:00 pm	Adjourn	

### CEU Summary

Topic	Sub-Topic	CEU
Supplementary Topics	Debt Management	1 hr
Compensation & Pension	Claim Development	0.75 hr
Supplementary Topics	Education	1.5 hrs
Supplementary Topics	State and Local Veteran Programs	0.5 hr
Supplementary Topics	VA Home Loan Guarantee Program	1 hr

