

MAA and Veterans Program



Panel

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Panelists:

Debbie Daniel, Senior Administrative Analyst/ LGA Coordinator, Nevada County

Eva Jimenez, County Veterans Services Office Supervisor, Placer County

Pamela Stephenson, Senior Staff Services Analyst Placer County

Moderator:
Brian Cochran
Administrative Analyst II
Madera

Presentation Handouts



All conference materials
(PowerPoints, handouts, etc.)
are posted on the LGA
Consortium website.

Scan the QR code to access
and download them.

Or visit:

<https://cal-lga.org/conferences/>

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Topic 1:

MAA Is Important to Veterans Services

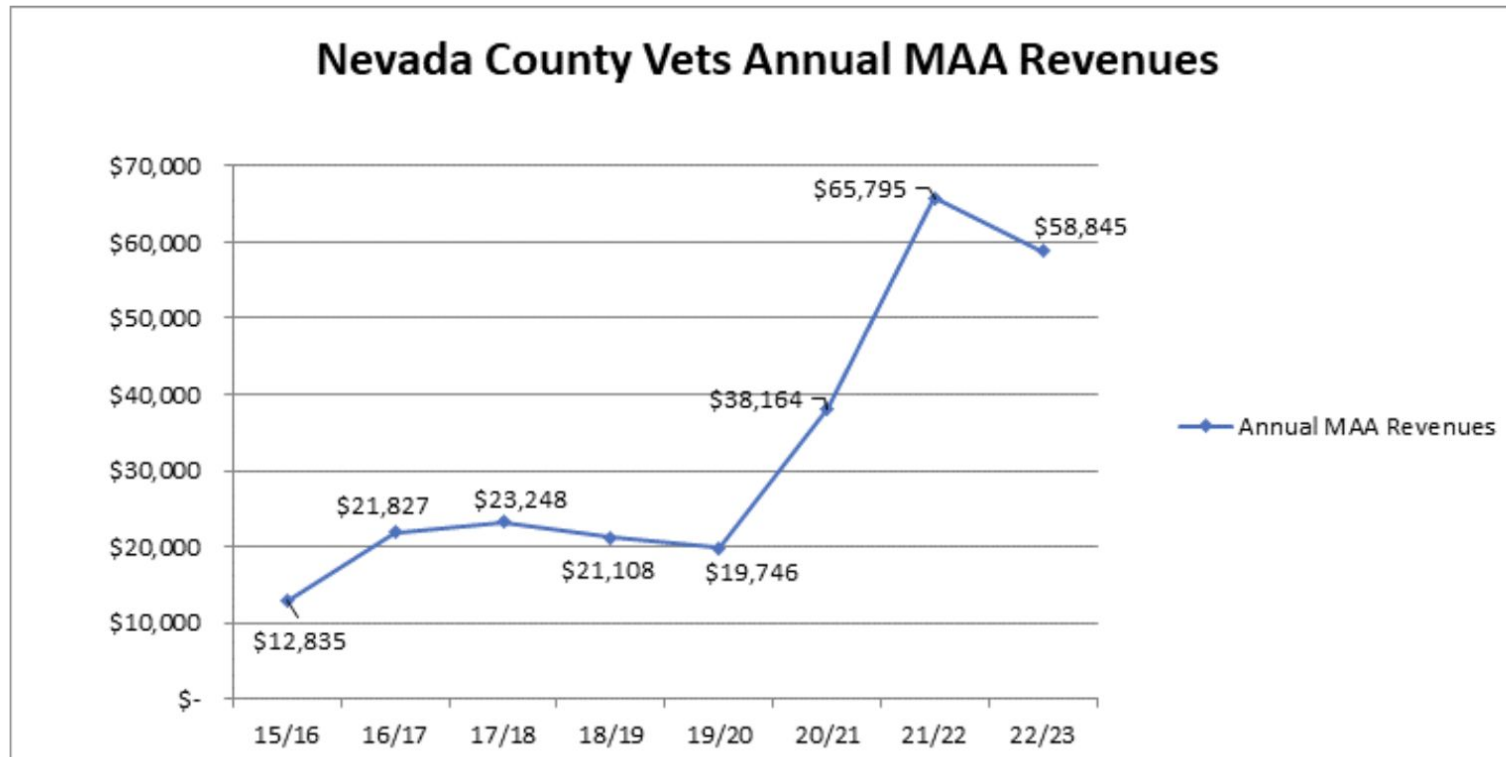
Panel: MAA and Veterans Programs

- Why is MAA Important in Veterans' Programs?
- How does MAA work on the ground?
- What are the benefits to the Veteran Program?
- How does the MC-05 relate to MAA?



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Discretionary Income



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Questions?

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Topic 2:

MAA Activities & Resources

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Q. What are Key Activity Codes in Veterans Programs: Code 1 Other Programs

- Reviewing VA Correspondence for a client not related to health needs.
- Provide assistance to obtain ID Cards (e.g. DMV, VA Health).
- Request Military Awards.
- Burial Benefits.
- Gathering demographic and military history information in the initial interview

Q. What are Key Activity Codes in Veterans Programs: Outreach

Code 3

- Providing information about educational benefits.
- Outreach for the Aid & Attendance application for veterans 65 and over.

Code 4

- The time spent in an initial Interview with a Veteran discussing Medi-Cal benefits.
- The time spent at an outreach event(e.g. Veterans Stand Down Event, Rotary Club) discussing Medi-Cal and its benefits.

Q. What are Key Activity Codes in Veterans Programs: Referral, Coordination, and Monitoring Services

Code 5

- Providing referral for housing support, and related follow-up and coordination.
- Referral to Veterans support group.
- Referral to educational resources.
- Referring a veteran to the Aid & Attendance

Code 6

- Ordering medical records to coordinate care to medical provider.
- Coordinate home health care, prescriptions, medical equipment, behavioral health, or substance disorder treatment.
- Case management meetings to discuss health care needs of an individual.

Q. What are Key Activity Codes in Veterans Programs: Facilitating Applications

Code 7

- Assisting with an application for financial benefits.
- Assisting with the VA Health Care 10-10 application.
- Assisting with the Aid & Attendance application.

Code 8

- Assisting with a Medi-Cal application or referring individual where to get assistance with the application.

Q. What are Key Activity Codes in Veterans Programs: Program Planning and Policy Development

Code 14

- Attending a CalVet meeting listening to discussion on home loans and other housing issues.

Code 17

- Attending CalVet meeting, discussing shortage of mental health services for Veterans in rural areas.
- Attending VA Hospital workgroup discussing medical services.

Q. What are Quality Assurance Practices?

- The LGA Coordinator is responsible for ensuring the accuracy of the time survey:
 - Accurate coding
 - Completion of time survey (.25 minute increments, signed, etc.)
 - Time reported matches payroll

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Resources

- Activity Code sheets
- Duty Statements
- Where to get the Veteran's list by County

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APPENDIX I

Approval Signature (CMAA Analyst)	Date
DHCS Rev. 7.1.18	

CUFG Sample

ACTIVITY CODE (8) FACILITATING MEDI-CAL APPLICATION	
Claiming Unit: Veterans Services	Submittal Date: 09/30/2015
Local Governmental Agency: Nevada County Health and Human Services Agency	Amended Date: 06/30/2020
Provide the information listed below:	
1. Identify the Eligibility Intake objective and provide a clear description of the type of Activity 8 performed: <ul style="list-style-type: none">• Assist Medi-Cal applicant in filling out application• Explain Medi-Cal eligibility rules and Medi-Cal eligibility process to prospective applicants.• Assisting the client in gathering needed information and assisting in the preparation of the Medi-Cal application to the social services department.	
2. Provide a clear description of how the Eligibility Intake activity will be performed to achieve the objective. For example, identify the staff performing the activity, describe what is performed, indicate when and where it is performed, and explain the purpose of performing it: Eligibility intake will be conducted on an individual client and/or family unit basis and is performed on an ongoing basis by the Veteran's Services Representative and Human Services Specialist. The purpose of performing this duty is to help clients with the steps needed to enroll in Medi-Cal so that they can receive Medi-Cal cover health services. The duties performed include: <ul style="list-style-type: none">a. Explaining Medi-Cal eligibility rules and the Medi-Cal eligibility process to prospective applicants.b. Assisting an applicant in filling out a Medi-Cal eligibility application.c. Gathering information related to the application and eligibility determination/ redetermination from a client, including resource information and third-party liability (TPL) information as a prelude to submitting a formal Medi-Cal application to the county social services department.d. Providing necessary forms and packaging all forms in preparation for the Medi-Cal eligibility determination.	
3. Indicate whether the Eligibility Intake is performed by the LGA's subcontractors or by claiming unit staff: Claiming Unit Staff A. Provide the name(s) and address(es) of the subcontractor(s), if applicable: N/A - no subcontractors	
4. If using other than time surveys, describe how the costs of the Eligibility Intake will be developed and documented: N/A - Using Time Studies	

Resources

Activity Code Sheet Example

Questions?

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Topic 3:

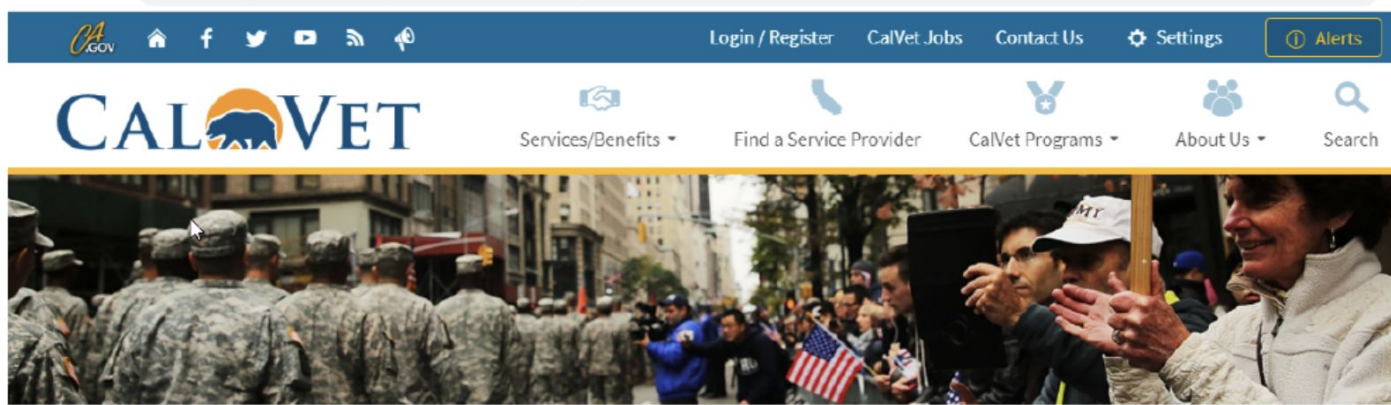
Funding

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Q. What type of revenue do Veterans services organizations receive and how are they classified?

Revenue Description	Non Offset, CP 2, or CP 3
State Veterans Affairs – Vets License Plate Fund	Non Offset
State Veterans Affairs – Medi-Cal Cost Avoidance	CP 2
State Veterans Affairs – Vets Subvention	Non Offset
State Other - MHSA	Non Offset
Fed Medicaid – MAA reimbursements	Non Offset
Miscellaneous Revenues	CP 3
Transfers in General Fund Allocation	Non Offset

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Subvention - State
General Fund

County Assistance


The County Subvention Programs is a group of fund programs mandated by the Legislature to reimburse counties for a portion of the costs of "presenting and pursuing any claim the veteran may have against the United States Department of Veterans Affairs (USDVA) and in establishing the veteran's right to any privilege, preference, care, or compensation provided for by the laws of the United States or of this state" (Military & Veterans Code 971).

These programs consist of 3 revenue sources. The first is the State General fund which currently appropriates \$5.6 Million. These funds are distributed to each county on a "pro-rata" share based on the number of audited workload units reported.

The second revenue source is the Medi-Cal Cost avoidance, which is administered thru sub-contracting with the Department of Health Care Services and provides federal monies that are paid to the counties for filing veteran claims for benefits that create cost savings to the Medi-Cal program. Current appropriation is \$838,000.

The third is the Veteran Service Office Fund (VSOF). This program is a revenue generated fund thru the sale of veteran license plates. A portion of the sales is allocated to the County Veteran Service Offices (CVSO's) to off-set a portion of the cost of office administration. Current appropriation is \$554,000.

Medi-Cal Cost
Avoidance - Federal


Custom benefits and services
[Login](#) [Register](#)

County Assistance

- [County Assistance Home](#)
- [Subvention](#)
- [Medi-Cal Cost Avoidance](#)
- [Veteran Service Office Fund\(VSOF\)](#)
- [CVSO Training](#)
- [CVSO Services](#)

License Plates - State
Tax funds

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If you have additional questions that were not answered today or that you would like to ask anonymously, scan the QR code and leave your question there.

These questions will be answered in the Ask Us Anything sessions or in an upcoming FAQ.

Questions?



Thank you!

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